

Say It Stronger: Ditch Filler Words at Work



Instead of this: **Try that:** I just wanted to say... I want to share... We could / Let's consider... I think we could... I see it differently... Sorry, but... I recommend / I believe... I feel like we should... Honestly, I believe... I believe...

Put it into Practice: 5 Micro-Actions

- 1. Rehearse a 1-minute update using no fillers record & review.
- 2. Start emails with clarity: remove 'just' and 'I think'.
- 3. Ask a colleague for feedback on your meeting communication.
- 4. Replace apologies with direct statements for more impact.
- 5. Pause instead of using 'um/uh' silence is powerful.