

# BUILDING A CULTURE OF CONNECTION

#### Tool #1: Design the Space

Create a brave space for team discussion and alignment with these guiding questions:

- What behaviours will we invite into the room?
- How engaged do you plan to be?
- How committed are you to the experience of others?

#### Tool #2: Tell People Who You Are

Create a User Manual with specific notes on your feedback style, likes, dislikes and quirks.

Share your work and communication preferences so direct reports, peers and managers don't need to guess.

## User Manual Template Downloadable Here

#### Your Leadership Brand

**Branding Tactic #1** Validate your brand by asking 10 people the question: What 3 words describe me best?

#### Branding Tactic #2

Take advantage of daily branding opportunities:

- Customize your Out of Office message, voicemail and/or email signature
- Write a catchy LinkedIn summary
- Engage online by liking an industry article or congratulating someone on a promotion.

## **Levels of Listening**

**Level 1: Internal Listening** Listening to your inner voice.

**Level 2: Focused Listening** Listening intently to another person.

**Level 3: Global Listening** Listening to others in the context of their entire surroundings.

#### **Leadership Visioning**

**Level 1:** What's one leadership trait you want to scale from good to great?

**Level 2:** What's the impact on your team & Walmart Customers if you live this leadership trait more fully?

**Level 3:** As a collective of Walmart Connect leaders, what do you want to be known for?

# Desa Global Leadership - Your leadership & belonging partners